



Titan: Service & Repair

The Titan Service and Repair System tracks repair and installation and facilitates associated activities such as loaner tracking and warranty claims processing. Retain service history for items to access proof of purchase, reporting on failure rates, and warranty information. System tracks spare parts inventory used in repair and installation. Schedule service calls to maximize efficiency and profitability. Standard context sensitive on-line help system can be customized to match customer specific operational methods. The Titan Accounting and Financial Management system is fully integrated with the family of Titan application modules.

Strong data retrieval capabilities and an integrated tool set add to the power of the application.

Utilizes the PROGRESS-4GL RDBMS technology. Source code available.